

## APPLICATION FOR PREPAY ELECTRIC SERVICE

I (We) \_\_\_\_\_ (print complete name) hereby make application to Forked Deer Electric Cooperative, Inc. (hereinafter "FDEC"), for electric service to the address designated below. Under Title VI of the Civil Rights Act of 1964, FDEC will not tolerate discrimination based on applicant's race, color, national origin, age, or disability.

In consideration of this application, the undersigned agrees as follows:

1. FDEC offers "Prepay Electric Service" (hereinafter "PES") to all **qualified**, residential and recreational (GSA1) customers.
2. I acknowledge that PES allows a qualified customer to purchase, in advance, such dollar amount of electricity as the customer may request to be available to the customer for future use.
3. I acknowledge that upon payment of all necessary fees and the prepayment amount, I shall be given a credit for the dollar amount on my account.
4. I acknowledge that I have the option of choosing electronic means including text messaging and email for notification of the customer's balance and previous day's usage. Any fees incurred from using electronic means shall be at the customer's expenses.
5. I acknowledge that a PES customer assumes all liability for keeping a positive balance on their account.
6. I acknowledge that PES customers are exempt from normal procedures and disconnect policies including **extreme weather and medical necessity**.
7. I acknowledge that in order to qualify for this service I must:
  - a. Be a residential or recreational customer.
  - b. If a new customer I shall pay: 1) \$25 deposit, 2) \$5 membership fee, 3) \$30 connect fee (\$20 if location is remote ready).
  - c. If an existing customer, I shall pay: 1) his/her account balance of any unpaid usage (unless an agreement is made with management for a percentage of their prepay amount to go towards old debt). 2) \$30 charge to initiate service.
8. I acknowledge that any and all fixed charges (ex. Customer charge, yard light charge, etc...) shall be proportionally subtracted, on a daily, basis from my account.
9. I acknowledge that in addition to the initial fees and costs required for PES, the initial purchase amount of prepaid electricity is required to be a minimum of twenty-five (\$25) dollars.
10. The customer's membership fee and deposit may be refunded upon termination of services and all monies owed is paid.
11. The undersigned shall pay and be responsible for all electric utility service furnished to the location designated below as measured by the appropriate electric meter maintained at said location and billed in accordance with the established electric rates and bylaws of FDEC as amended from time to time.
12. The undersigned shall permit and allow authorized representatives of FDEC free access to the location designated below at all times for the purpose of installing, inspecting, reading, repairing, or removing property of FDEC.

13. The undersigned shall pay and be responsible for all costs, including attorney fees, incurred by FDEC in the collection of past due amounts owed by the undersigned for electric service provided hereunder.
14. The undersigned acknowledges that the application and the electric service provided hereunder are subject to and governed by the Bylaws of FDEC which are open for inspection at FDEC headquarters in Halls, Tennessee.

_____	_____
Account Number	Customer Home Phone Number
_____	_____
Service Address	Customer Cell Phone #
_____	
Mailing Address	
_____	_____
Email Address	Spouse Name
_____	_____
Social Security #	Customer signature
_____	_____
Driver License #	Application Taken By
_____	_____
Fees PD (MF, Deposit, SVC Charge)	Purchase Amount
____/____/____	Immediate Connection: <input type="checkbox"/>
Application Date	Defer Connection until: ____/____/____ Time: _____
	Customer Initials: _____

Meters are read nightly at midnight and electronic notifications are updated every morning starting at 8:00 AM.

Customers may also check their current balance by calling our IVR number 844-333-2729 at any time. Customer must have their account number in order to utilize this feature.

If the account has a zero or negative balance, an automated disconnect of service will be scheduled and executed at 1:00 pm and will be subject to any extra fees required for reconnection.

If the Text or Email notification option is chosen, and the cell phone, email, or other service used to receive the notifications is disconnected, cancelled, or changed, **IT IS THE CUSTOMER'S RESPONSIBILITY to contact FDEC to acquire the credit balance on the account. It is also the customer's responsibility to contact FDEC if the balance notification is not received on any given day.**

After the initial credit of \$25 is purchased, all future payments shall be no less than five (\$5) dollars.

Automated disconnection of service is done on FDEC work days only. No disconnects are done on the weekend or FDEC observed holidays.

By initialing here: \_\_\_\_\_ I state that I have read and understood the application and rules for Prepay Electric Service.  
(Initials)